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| MHV on VA.gov Weekly Stand-up  Executive Summary (Lauren/Leila) | Date: February 1, 2023 |
| **High-level summary:**  Goals of this meeting are to- 1. Bring together all of the teams who make up the “one team” building the patient portal to build camaraderie  2. Share updates on work-in-progress.  **Action items, questions, discussions:**  *Please see below for detailed initiative updates*   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | |  |  |  | | |

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| MHV on VA.gov Home | Patrick Bateman, Marci McGuire |
| **Did this week:**   * This week the team is working on making and documenting final design and MVP requirement decisions for our soft launch. Our target date is March 2023.   **Doing next week:**   * Next week we will take those decisions and requirements and finalize designs around them.   **Blockers:**   * Need to work with the MHV Liferay team to better understand what deep linking various MHV applications on the existing portal looks like for VA.gov in an authenticated state.   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| VA.gov content & information architecture | Danielle Thierry, Mikki Northius, Laura Willwerth |
| **Did this week:**   * This week the content team is finalizing content for the messages phase zero landing page. * Additionally working on, from an IA perspective, sharing research findings from the recent tree test that was completed and working through some IA to support the landing page work that Patrick previously discussed. * This week we are holding a content and IA kickoff for the immunizations area within medical records.   **Doing next week:**   * Next, we will be iterating on content for the patient safety approach based on usability test findings.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Identity, Login | John Rahaghi, Jason Boire |
| **Did this week:**   * Currently working on finalizing the unified terms and conditions requirements.   + Planned on beginning work tomorrow (2/2) on the MHV terms and conditions development for the March date. Not sure if the team will be standing down on this while it is being figured out or if we will start with the pieces we know are in place and adjust as we go.   **Doing next week:**  **Blockers:**   * Identified a potential “showstopper” in the planned work for the MVP that was to be released in March.   + If a user actively rejects the terms and conditions, we need to have certain applications, including MHV and secure messaging aware of that decision so that they are able to disable their account. And that providers are not able to send messages to someone that would not be able to receive them.   + Presenting various options to leadership on how to move forward on this and it could impact the work that is being done.   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | | Carnetta/Jason will have an outside conversation on this matter and report back next week on the outcome. |  | In Progress | | |

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| Secure messages | Bryan Riley, Patti Henry, Lichelle Bain |
| **Did this week:**   * Working on hardening the experience such as adjusting the experience to match the final phase zero designs, updating the designs to use the new message APIs that were received from the MHV Liferay team, and cleaning up and addressing the numerous defects that were found on automated and manual testing. * Also finalizing the product guide and product video for the contact center collab cycle review. * Staging reveal should follow shortly thereafter, potentially within the next two weeks   **Doing next week:**   * Next week we should be submitting both contact center review and the readiness review.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Unified Appointment Experience | Patrick Bateman, Kay Lawyer, Stephen Barrs |
| **Did this week:**   * This week is coding for the redesigned appointment list. On track to have the first iteration and staging within the next couple of weeks.   **Doing next week:**   * Continue this week’s ongoing work   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Medical Records | Bryan Riley, Marci McGuire David Rawlins, Lichelle Bain |
| **Did this week:**   * Currently working on connecting APIs to our MHV APIs for immunizations which we previously built out the page layout for the immunization pages. * Also, in the process of updating those initial pages that were built to match the new high-fidelity designs that were handed over. * This week, lab and note designs should be forthcoming * Also evaluating the total list of domains and coming up with a recommendation on how we can attack them within the course of the next few months.   **Doing next week:**   * Next week we will continue connecting the immunization to real data and should be able to present our roadmap ideas for the rest of medical/health records.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Medications & pharmacy | Lauren Alexanderson, Kay Lawyer,  Raquel Robertson, Eric Spahn |
| **Did this week:**   * Have had some initial email exchange with Dr. Eric Spann and Dr. Maureen Leyden about creating a dedicated medication section on the MHV on VA.gov portal.   + This will include items such as prescription refill, renewal and provide veterans with a list of all of their medications they want.   **Doing next week:**   * This week is notional planning, but next week we will be reaching out to set up more deep dive discussions to find out what the MVP will be and getting ready for the next PI.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Flagship mobile app | Chris Johnston, Rachel Han, Matt Hall |
| **Did this week:**   * This week we released the prescription refill feature on a mobile app to 10% of users.   + Due to the rollout, there has been limited engagement so far but beginning to see an uptick as of this morning.     - Will be monitoring this closely in terms of usage, feedback and technical problems that may arise.     - Hoping to increase to 25-75% of users within the next week   **Doing next week:**   * In the upcoming weeks, plan to connect with Patrick, Stephen and Mark (the check-in experience team) to discuss health reimbursement and see what work can be done within the mobile app.   **Blockers:**   * **None**   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Apartment architecture | Barry Egbert, Stephen Barrs |
| **Did this week:**   * The two main areas of focus we are working on is supporting secure messaging and health records. * With secure messaging we have been doing API rollout monitoring & support this week and the next.   + Wrapping up architecture work on this and supporting as the development team builds out more APIs and we will roll them out and deploy them. * For health records, we are setting up infrastructures, specifically fire server and services. Currently working on authentication and security and this work will continue into next week and potentially beyond as well.   **Doing next week:**   * Message broker infrastructure that is going out to our cloud services * Hoping to rollout the PHR to the Kubernetes (?) infrastructure. PHR is the service that supports health records on the MHV side.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| PCI/CDS Cerner Integration Team | Angela Chen |
| **Did this week:**   * Working with the PCI (Patient Check-in) team on integration with Cerner.   + Waiting for the contract award before beginning the work. Working with Cerner to get that team engage.   + While waiting for this award, we have put together an AVS (after visit summary) gap analysis to compare the CPRS and the Cerner versions of the AVS     - Link to Github comparison of AVS: <https://github.com/department-of-veterans-affairs/va.gov-team/blob/master/products/health-care/cerner-integration/AVS-Gap-Analysis.md> * Cerner Integration team is also working with Shane Elliott and the CDS applications team, specifically covid patient manager and lung cancer screening. * Focusing on using FHIR resources in the Cerner sandbox environment to write discreet results, in what Cerner calls a proprietary event code from the CDS app.   **Doing next week:**  **Blockers:**   * Waiting for our ATO-ATC before being able to integrate with the federal server domain. * Waiting on the Cerner contract award for the PCI work   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Notifications | Beverly Nelson, Shane Elliott |
| **Did this week:**   * VEText is currently working on API enhancements to start work with AVS and PVS.   **Doing next week:**   * For VA Notify this week and next, will looking into any email features that the platform may need to work with MHV.   + Will be reaching out to various people in different channels to see what is needed.   **Blockers:**  **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Communication & change management | Danielle Thierry, Treva Lutes, Gwendolyn McMillan,  Lisa Simoneau |
| **Did this week:**   * We have an approved charter for the comms workgroup and beginning to actively recruit members. * We finalized the elevator pitch based on the pitches that came out of our kickoff collaboration session. * Reviewed the communications messaging and the phase zero secure messaging landing page and we are beginning to start on the phase zero secure messaging email, trusted users and finalizing the phase rollout for communications. * On the Change Management side, this group is working on the charter.   **Doing next week:**   * Setting up the communications SharePoint site app. Will send out a link to this and uploading items such as the elevator pitch and the charter so these materials are available for all.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Authenticated experience (My VA) | Samara Strauss |
| **Did this week:**   * Working with Carnetta to get notifications/preferences migrated from MHV into the VA profile backend. This is currently in the initial stages. * Submitted an intake into the VA profile and met with them on Monday to discuss. This is currently moving through their process and we hope to have more information from them soon.   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| VA.gov sitewide/unauthenticated experience /facilities websites | Dave Conlon, Danielle Thierry |
| **Did this week:**   * No updates   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| VA platform | Ray Wang, Andrea Hewitt, Chris Johnston |
| **Did this week:**   * A few significant changes occurring, such as only providing read only access to DataDog for VFS teams beginning February 21st.   + Anyone who is currently working will receive an email from DOTS with an invitation the week of 2/21/23. * Working on the GA4 for Google Analytics. On track to be completed before the previous version sunsets. * Additionally working on a new feature for previewing new features that one builds on VA.gov. Hoping to get to user testing in March.   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Contact Centers, Omnichannel | Chante Lantos-Swett |
| **Did this week:**   * No updates   **Doing next week:**  **Blockers:**  **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Health portal leadership close | Dr. Meredith Josephs, Theresa Hancock |
| **Did this week:**   * Updating the MHV roadmap and integrated roadmap. * Planning for the increment planning scheduled for the end of February. * Reviewing and grooming the backlog to determine if there is any new work needed. With the intent being that there may be some leftover work that was not completed in a prior increment, that is patient safety or dependent on someone else’s work. * Both teams are aligned to no new enhancements in the current MHV portal.   **Doing next week:**   * Next will be reviewing budget to ensure resourcing and budget are available to meet the two-year delivery timeline. * Continuing with the prioritized convergence of MHV to VA.gov * Complete setting up the workgroups that were identified at December’s retreat and work on the action items from said retreat.   **Blockers:**   * **None**   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |